Cultural Competency for the Health Professional reviews the importance of the implementation of cultural competency by allied health professionals, and the process of assessment, training and evaluation. This comprehensive text includes a clear and concise overview of the necessary tools to apply cultural competency processes as well as systematic and disciplined approaches to the process of achieving it. Attention is also given to some of the reservations that may exist in various health professions with interests in moving in the direction of cultural competency such as associated costs, limited time, and beyond. Cultural Competency for the Health Professional provides health professions students with key cultural competency information and practical insight into how to apply this knowledge in their day-to-day work environments as they deal with patients on a clinical basis. Interview With Dr. Shalala Chapter 10 includes an interview with Dr. Shalala conducted by the author of this text. Dr. Donna Shalala is currently the President of the University of Miami, in Florida. She has been in this position since 2001. Prior to her current role, she was appointed by President Clinton to serve as U.S. Secretary of Health and Human Services (HHS) and held this position for 8 years which amounted to the longest serving HHS Secretary in U.S. history to date. She was responsible for a budget of almost $600 billion, overseeing a number of programs such as Social Security, Medicare, Medicaid, Child Care and Head Start, Welfare, the Public Health Service, the National Institute of Health (NIH), The Center for Disease Control and Prevention (CDC) and the Food and Drug Administration (FDA) (Shalala,2011). FEATURES Overview of the demographic changes in the United States Accreditation requirements (programmatic, specialized and institutional) Cultural nuances of specific groups Comprehensive view of the Culturally and Linguistically Appropriate Services (CLAS) standards with an emphasis on the clinical aspect of various allied health professions Attitudinal survey with established reliability and validity INSTRUCTOR RESOURCES PowerPoint Slides Over 150 Test Questions Case Studies STUDENT RESOURCES Companion Site including: Additional Case Studies Crossword Puzzles Interactive Glossary Flashcards Matching Exercises Web Links Acronyms Glossary Acronyms Flashcards

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This was purchased for a class. Came in on time (first day of estimated delivery). Book looked new. No markings that I have noticed. the bottom right of the book was bent in shipment, but i am positive that had to do with my post office. Started reading the book and was surprised how interesting it was to me.

Book is acceptable but the supplementary info provided (PowerPoints) by professors on behalf of the company were riddled with errors. I emailed the company jblearning but I'm sure it's futile.

Ok at best. Lacks concrete, helpful information to navigate the challenges of cultural communication.

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